



The new degree of comfort.™

WORRY-FREE

# HOME COMFORT

Make sure your heating and cooling equipment investment is covered beyond its standard warranty with a Protection Plus® Extended Service Agreement.



INTEGRATED HOME COMFORT



# PROTECTION PLUS

## EXTENDED SERVICE PLAN

### Protect Your Investment

We understand that purchasing heating and cooling equipment is an investment. With Rheem, it's an investment you can expect to continually perform and deliver value for your family long-term. Like any home appliance, you want to know you are protected from unexpected costs after the standard warranty ends. This is where a **Protection Plus® Extended Service Agreement** fits in.

### Peace-of-Mind

Sometimes life happens, and we are unprepared for expenses that arise. In purchasing a **Protection Plus® Extended Service Agreement**, you'll find comfort in knowing you are covered if something happens to your heating and cooling system after the standard warranty period.

### You Choose

**Protection Plus®** offers a variety of flexible Extended Service Agreement options that can be customized to fit your family's needs and budget. These packages differ by coverage type, coverage length and deductible amount.

- Coverage type: Labor and parts options
- Coverage length: 2, 5 or 10 year term  
*Some options are eligible for renewal after the initial term.*

Offerings may differ by Dealer. Contact your local participating independent Rheem Dealer to find the right combination of coverage for you and your family.

## Protection Plus® in Action



#### Parts & Labor Coverage

Covers mechanical and electrical failures



#### Budget Protection

No trip charges or service fees for covered repairs



#### One Call Convenience

Your unit repairs are taken care of with one call to your participating Rheem Protection Plus® Dealer



#### Transferability

Should you sell your home, your agreement may be transferred to the new homeowner for a nominal fee



#### Trusted Service

Rheem partners with only the very best Dealers, so you will enjoy professional expertise and service for the duration of your agreement



**TOP RATED  
IN CENTRAL AC  
RELIABILITY**



## Q&A

## Answers to Commonly Asked Questions

### Q. What is covered?

**A.** Depending on which coverage type is chosen, parts and/or labor will be covered for mechanical and electrical failures contained within the equipment, including the compressor and heat exchanger. Regular maintenance must be performed to maintain coverage.

### Q. What is not covered?

**A.** Any repair due to damage of equipment; components of your HVAC system contained outside of the covered equipment; required maintenance; or any overtime charges for a covered mechanical repair. See terms and conditions for full details.

### Q. Are there any coverage limits?

**A.** There is no limit to the number of claims you can submit; however, the limit of liability is reached when the repairs/replacement equal the replacement cost of like and kind equipment during the term of the agreement.

### Q. Can I transfer this agreement if I sell my home?

**A.** Yes, for a minimal charge of \$25.

### Q. Who is eligible to apply?

**A.** You are eligible to apply as long as you have purchased and had your HVAC equipment installed by a Rheem Protection Plus® Dealer within 12 months.

### Q. When will I be covered?

**A.** If you purchased coverage within 12 months of installation, labor coverage will begin 31 days after installation or after the date of purchase, whichever date occurs last. If coverage was purchased after 12 months of age, there is a 90 day wait period, from the date of purchase, before coverage will take effect. Parts coverage begins the first day of the 6th year after the standard Manufacturer's warranty ends.

### Q. What if I'm not satisfied?

**A.** You may cancel this agreement for any reason during the first 30 days after it is issued to obtain a full refund of the purchase price. After the first 30 days you may cancel this agreement and receive a prorated refund based on the time remaining on your plan, less the value of any services or claims that have been provided or paid. An administration fee will also apply.

FIND  
**COMFORT**  
IN KNOWING  
YOU'RE  
**COVERED**  
WITH RHEEM  
**PROTECTION PLUS®**

### Why Rheem?

*Founded in 1927, Rheem has grown to become one of the few companies in the world offering total heating, cooling and water heating solutions.*

*Through technology and innovation, we're delivering solutions that keep your family warm in the winter, cool in the summer and enjoying hot water year-round.*

*Today, we continue our focus by creating the new degree of comfort – offering new products that work together in harmony to deliver more energy efficiency, greater savings and complete comfort for your*

*family. It's innovation that our customers appreciate and our industry calls, "remarkable."*

*At Rheem we call it, "Integrated Home Comfort."*





# PROTECTION PLUS

EXTENDED SERVICE PLAN

## Covered For Your Peace of Mind

Learn more and find your local participating Rheem Protection Plus® Dealer for pricing and details on how to sign up for years of worry-free home comfort at **Rheem.com/ProtectionPlus** or call **877-276-4294**.



### Rheem Heating, Cooling & Water Heating

*Rheem manufactures residential & commercial heating, cooling & water heating products.*

*"In keeping with its policy of continuous progress & product improvement, Rheem reserves the right to make changes without notice."*

*Reliability claim based on recent survey of over 40,000 consumers by the nation's leading consumer product review magazine.*

*Note: Limitations may apply. Subject to Service Net's terms and conditions. Service Net is recognized as being a wholly owned subsidiary of Chartis warranty, an AM Best A+ rated insurer. Regular annual maintenance costs are not included.*

**Rheem.com**



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